

# Darla's Bed & Biscuit, LLC

## Policies

### **Reservations and Payments**

Payment is due in full at the time of pick up. Overnight boarding rates are \$37 per dog/day or \$32 per dog/day when sharing a kennel. There is no charge for the day of pick up during morning business hours (7:30am-10:00am). You will be charged a \$25 late day pick up fee when picking up during evening business hours (4:00pm-6:00pm). The daytime boarding rate is \$25 per dog. You will be charged for all days reserved regardless of early pick up. All charges are subject to 5.5% WI sales tax.

### **Drop Off and Pick Up**

All dogs must be leashed while on the premises. Boarding drop off and pick up times are by appointment only on Monday through Saturday between 7:30am-10:00am and 4:00pm-6:00pm. Drop off and pick up times on Sunday are between 7:00am-8:30am and 4:00pm-6:00pm. We are not available outside of these hours. If you should not be able to drop off or pick up within these times you must message us immediately and drop off/pick up at the next available business hours or pay a \$25 fee for dropping off /picking up outside of normal business hours. We will be closed for drop off and pick up on Easter, July 4th, Thanksgiving and Christmas Day. Drop off and pick up hours for Christmas Eve are 7:30am-8:30am. Hours are subject to change.

### **Kennel Sharing**

Two dogs sharing a kennel must be from the same family. Dogs with a history of aggression when eating or sharing beds, toys, treats, or attention cannot share a kennel. If a dog is showing signs of aggression, irritation, or discomfort while sharing a kennel the dogs will be separated into private kennels at an additional cost. The owner is fully responsible for any injury or death as a result of sharing a kennel. The owner is fully responsible for veterinary fees and/or damage to the property as a result of sharing a kennel.

### **Vaccinations and Flea/Tick Preventatives**

Rabies, Distemper, and Bordetella are required vaccines. The Bordetella vaccine needs to be administered 72 hours or more before boarding if it is a booster and one week or more if the vaccine has not been given before. Proof of up-to-date vaccinations is due prior to drop off. Deposits and reservations are forfeit if proof of vaccinations is not provided at time of drop off. We recommend contacting your veterinarians office and requesting proof of vaccinations be emailed [darlasbedandbiscuit@gmail.com](mailto:darlasbedandbiscuit@gmail.com) in advance.

Bordetella is a vaccine that helps protect against kennel cough. Kennel cough is a highly contagious pathogen than can affect your dog even when vaccinated. Common signs of kennel cough are coughing, spitting up phlegm, and/or nasal discharge. We will not accept dogs who come in with any of these signs. If your dog starts to show any of the signs of kennel cough they will be quarantined and will need to be picked up immediately.

Year-round flea and tick preventative is highly recommended. Your dog must be flea and tick free. If your dog is observed to have fleas a medicated bath treatment will be given and your dog will be isolated at an additional cost.

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### **Behavior**

Dogs that show signs of inappropriate social skills (aggression, nipping, mounting etc.) will not be allowed to socialize with other dogs. Dogs that are at risk of injuring itself, people and/or other dogs will need to be picked up immediately. There will be a \$10 cleaning and sanitation fee for dogs who excessively urinate and defecate inside their kennel.

### **Spay/Neuter**

We request all dogs, if possible, to be spayed/neutered. We do not accept female dogs in heat. A \$10 per day cleaning and sanitation fee will be charged for female dogs that come into heat during their stay.

### **Emergency Veterinary Care**

Darla's Bed and Biscuit, LLC reserves the right to take any and all action necessary to secure the well being of dogs in our care. In the event of an emergency, your dog will be taken to the Animal Referral and Emergency Center of Minnesota. If the owner cannot be reached, life saving measures will be done. The owner is responsible for all fees.

### **Medications**

Medications are administered at no extra charge. Please make sure all medications are labeled with your dogs name, name of medication, and dosage.

### **Food**

If food provided runs out during your dogs stay, Purina One dog food will be given at an extra fee of \$1 per meal. Changing your dogs food abruptly can cause gastrointestinal upset and a decreased appetite therefore we recommend you provide enough food for the length of your dogs stay plus 2 extra meals.

### **Personal Items**

Beds, blankets, toys, and bowls will be provided. You may bring personal items for your dogs stay. Darla's Bed and Biscuit, LLC is not responsible for damage or loss of personal items.